MATLEDA TECHNOLOGIES PTY LTD

CREATIVITY IS A SUCCESS

Background

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NB: this profile is to be updated to a better version

1. BACKGROUND

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Matleda Technologies was launched in 2017 to be a leading service provider in the area of business technology. Matleda Technologies is an empowerment company with 100% black ownership.

Matleda Technologies is proud of various in-house Specialists who work quickly, efficiently and strive to complete all projects above client's expectations. Furthermore, Matleda Technologies staff reflects the dynamic South African environment and subscribes to BEE compliance, ensuring relevant solutions for the South African and African ICT sector.

2. VISION

To become a reputable company that delivers a wide range of ICT solutions and AI altogether

3. MISSION

To achieve the reputation of a quality, high standard & reliable solution & service Provider Company in the ICT industry. And to be effective in service delivery in both private and public sectors. Provide new Technology solutions to all our clients

4. OBJECTIVE

Our objectives are to assist clients with various implementations of their projects, and we have confidence in our ability to generate the consensus and commitments necessary to succeed. We are prepared to stand behind our recommendations and to assist our clients with obtaining appropriate approvals to proceed.

5. SOLUTIONS AND SERVICES

■ ICT CONSULTANCY

We consult for high-end technology implementation at clients' site or implementation of new technology according to the clients' requirement or upgrading, enhancing the existing facilities in the clients end with the new technology integrated with the existing one. Matleda offers a full range of consulting services to help analyze your business requirements for effective implementation of solutions. Our consulting services cover:

• Strategy planning
• Assessment
• Procurement
• Re-engineering solutions
• Planning, audits, best practices etc.

■ SOFTWARE DEVELOPMENT

Beside the hardware and network solutions; with design and development expertise in diverse platforms, best-of-breed tools and techniques, combined with industry best practices, Matleda offers scalable end-to-end application development and management solutions from requirement analysis for deployment and rollout. We are developing software, related to garments- production management, commercial jobs, buying, accounting software for trading, manufacturing house and conglomerates. We hope to come to you with desired software at a reasonable cost together with our development Partner Netpromatics PTY LTD. Matleda's services span the following application lifecycle stages:

• **APPLICATION DEVELOPMENT** – Providing end-to-end development from requirement analysis for deployment and rollout.
• **APPLICATION MAINTENANCE** – Changing or enhancing software to meet changing or increasing business demands in the post-rollout phase of an application
• **APPLICATION SUPPORT** – Providing first, second, third line support and on-call support. On-call support further includes Gold (24x7), Silver and Bronze support.
• **APPLICATION INTEGRATION/MIGRATION/TRANSFORMATION** – Replacing, migrating and integrating legacy or bespoke systems with COTS products.
• **APPLICATION MANAGEMENT** – The application management layer cuts across all software engineering activities listed above. MATLEDA takes complete ownership of the outsourced suite of applications as per the agreed scope and manages the support. This typically involves

transition management, project management, proactive risk and scope change management, quality management, SLA management etc.

■ NETWORK & INFRASTRUCTURE SERVICES

Growth in the Solution Integration (SI) services market is fueled by the need for seamless business processes across an organization's complete value chain of customers, partners, suppliers, and employees. MATLEDA's services enable clients to identify, develop, and implement the best-fit solutions which are equipped to meet their changing business requirements.

MATLEDA's Solution Integration services offer to:

- Leverage IT investments
- Minimize risks
- Maximize compatibility
- Maximize interoperability

MATLEDA provides total project management, right from architectural design, integration, system and interface development to migration backed by world-class methodologies, well-defined solution frameworks and extensive integration experience with tier-1 service providers.

We have a team of specialized and Certified Data and Fiber installers, with our Skilled Project Managers we are able to tailor make your network infrastructure to suit your business needs in all levels and cost effective.

■ HARDWARE SALES & SUPPORT SERVICES

We offer servers, computers, computer accessories and services by sourcing from local market and from international market as well. Our team of experts is ready to serve you when you are worried due to lack of confidence in "commitment of service". You are hereby requested to call us for any kind of requirement of computers, computer parts and services whatever and whenever you need.

MATLEDA's also offer & Supply, Delivery & Installation of:

- **Data Centre , Structure Cabling Systems**
- **CISCO Switch, Firewall, Wireless & Routers.**
- **KASPERSKY antivirus and UTM**
- **PC, Server & Storage**
- **Server & Switch Equipment maintenance**

■ **MANAGED SERVICES**

MATLEDA has the expertise and experience to manage an enabling infrastructure and applications and run outsourced operations for large telecom operators smoothly. MATLEDA's Managed Services offerings cover the entire array of IT outsourcing services including **Networks, IT infrastructure, applications and business processes**. This provides our customers the best of both worlds - control and flexibility over their information systems without either the pain or cost of running them.

■ **UNIFIED COMMUNICATION**

Having partnered with the right and best companies in the world like Polycom to provide Quality services on unified communication and managed services we are confident that our client and services will be of high quality standard and also With the Microsoft Office Communication Server and LINUX Servers we are there to build all your communication need including instant messaging and e-mail services.

6. AREAS OF EXPERTISE

Main Strength of MATLEDA lies in the blend of professionals, specialized and highly focused operation. Increasing customer's awareness is the strength where it excels over its competitors. Our strength lies in our ability to blend current management practice and IT expertise into cost-effective Computer Aided Management Solutions, Products and Services. MATLEDA understands the need for skill transfer to client personnel. Our offers cover the following major areas:

- System analysis
- Business process reengineering
- Process development localization
- Customized and target oriented Workflow design
- Specialization in Client / Server and Internet / Intranet application and technologies
- Automation of Financial Institutions, Telco-

- Hardware at competitive price
- Desktop maintenance and support
- Server maintenance and support
- Production operations
- Disaster Recovery and Storage Management Solution
- Power Solution.
- Enterprise-grade LAN Cabling.
- Infrastructure Management Solution.

Operators, Electronic Medias & Business Institutions with the latest development.

- Customized software development as ancillary product for deployed international software
- International software deployment - product development localization
- Network Monitoring/ Network Management Support
- Network, Security & Threat Management Solution
- Enterprise Server & Storage Solution

- Data Centre Operations and Service Delivery.
- Systems Integration.
- Project Management.
- Change/request implementation
- Project support
- Standby support
- Web based support & solution development
- E-business solutions
- Data conversion & data entry
- Overall automation consultancy
- Any Type of VDO editing Solutions

7. STRENGTH & CAPABILITIES

The development team of MATLEDA is equipped with proper human resources specialized in different system development tasks. The key areas are;

■ SYSTEM ANALYSIS & DESIGN

System analysis and design team combines both functional and technical analysts. We believe to develop a proper system of which functional analysis is equally important as technical analysis. Our system analysis and design team specializes in the software like Microsoft Visio, Rational Rose and Microsoft Visual Modeler.

■ SOURCE CODE REPOSITORY AND ADMINISTRATION

For source code version control and multiple programmer interaction management we use Visual Source Safe as our source code control software.

■ DATABASE MANAGEMENT

We have database expertise ranging from ISAM or flat database systems like Microsoft Access, Visual FoxPro to robust commercial database engines like Oracle and Microsoft SQL. For web-database connectivity and cross-platform data management we also have specialized experience and expertise in My SQL database server.

■ WEB DEVELOPMENT AND DESIGN

Our web developers and designers are skilled in development with Microsoft Front Page, Macromedia Fireworks and Dream Weaver for web site design.

8. PRODUCT OFFERINGS

■ TELECOM SOLUTIONS

- Pre-paid & Post-paid Convergent Billing
- Content Management Solution (CMS)
- Dynamic Voice (IVR) Platform
- E-Top Up Solution
- Charging Gateway
- V-SAT and ADSL Solutions
- Wireless Solutions
- Fiber Solutions

■ ENTERPRISE MARKET

- Enterprise Resource Planning (ERP)
- Order Management System

- SMS Banking Solution
- Bulk & Corporate Messaging Platform
- Mobility Solution

9. PARTNERS

- Netpromatics (PTY) LTD
- Polycom

10. CONTACT DETAILS

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DIRECTOR/CEO

11. CONCLUSION

Our skills, financial position and passion remain our driving forces to success. No matter the size of the project Matleda Technologies will exceed your expectations.